Service Bulletin

HL01-17

February 2017

27" Top Load Washer

Tub Pressure Chamber Port Flash

The following symptoms may be associated with tub pressure chamber port flash. No spin, no agitate, stops or pauses mid cycle, no drain or does not drain all the way, clothes too wet at end of cycle, started pumping on its own, drain pump clearing, drain pump runs/noise constantly with no water in the tub, excessive running pump and water drains, but basket doesn't spin.

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Models affected:

HTW200	GTW485
MTW200	GTW490
GTW220	GTW680
HTW240	GTW685
GTW330	GTW750
GTW460	GTW755

All Serial numbers

Using **ONLY a 1/16**th **drill bit**, insert it into the pressure chamber port opening. **DO NOT USE A DRILL**. Using your fingers, twist and rotate the drill bit on the inner opening of the port where the port interfaces with the wall of the chamber.

The following pages advises how to access the pressure chamber port.





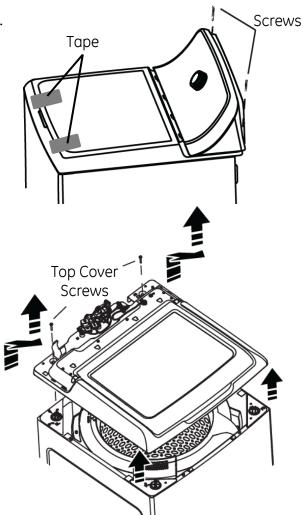
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Pressure Chamber Port Flash Removal Instructions.

These instructions will show two methods to access the pressure chamber port. From the top or through the rear drain hose access. The port can also be access through the bottom of the washer by tipping the washer to the left.

Access Through Top Cover:

- 1) Disconnect power from the washer.
- 2) Remove the backsplash from the top cover. Set the backsplash screws within reach. (Harness connections do not have to be removed from the control.)
- 3) Tape the front of the lid to the top cover preventing it from coming open.
- 4) Remove the screws securing the rear of the top cover to the cabinet, then put the backsplash back in place on the top cover.
- 5) Raise the rear of the top cover up and pull forward slightly to disengage the front clips..
- 6) Raise the top cover with the rear resting on the top edge of the cabinet. Use the backsplash mounting screws in the existing holes in the top cover (as shown below) to prevent it from slipping off of the cabinet.











CAUTION: Use cut resistant sleeves and glove when reaching into confined areas

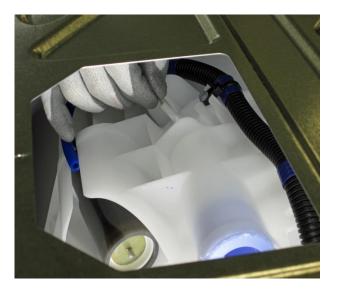
- 7) Reach down along the rear right side of the tub to remove the pressure hose from the chamber port.
- 8) Using ONLY a 1/16th drill bit by hand, insert it into the chamber port approximately 1 inch.

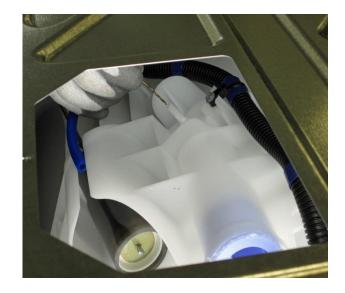
NOTE: Be careful not to drill through the inside chamber wall to the tub.

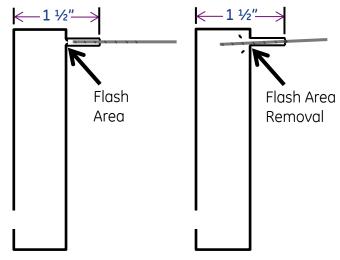
- 9) Twist and rotate the drill bit to remove the flash from where the chamber wall meets the inside edge of the port.
- 10) Reassemble washer ensuring the pressure hose is connected on both the chamber port and the control board and not pinched in the back panel.
- 11) Test washer for proper operation.











Drill Bit Rotation Inside Port To Remove Flash

Pressure Chamber Port Flash Removal Instructions.

Drain Hose Access Panel:

- 1) Disconnect power from the washer.
- 2) Access the rear of the washer, remove the drain hose and access panel.

NOTE: Have something to catch water left in the drain hose when removing the drain hose.

3) Disconnect the pressure hose from the pressure chamber port.

CAUTION: Use cut resistant sleeves and glove when reaching into confined areas.

- 4) Using ONLY a 1/16th drill bit by hand, insert it into the chamber port approximately 1 inch.
- 5) Twist and rotate the drill bit to remove the flash from where the chamber wall meets the inside edge of the port.

NOTE: Be careful not to drill through the inside chamber wall to the tub.

- 6) Reassemble washer ensuring the pressure hose is connected on both the chamber port and the control board and not pinched in the back panel.
- 7) Test washer for proper operation





